

Information Technology (IT)

With the digitalization of all business segments, Information Technology (IT) is an increasingly strategic function at L'Oréal, providing the technical facilities and the right architecture that are necessary for a successful digital roll-out.

The 1,500 L'Oréal IT experts worldwide are implementing dozens of projects across many fields of the Group's activities, making sure they provide the best project portfolio according to the Zones, Métiers & Divisions business needs.

At the core of its activities, L'Oréal IT also provides a modern digital workplace, facilitating the office tasks of employees and enabling them to communicate and collaborate with each other more effectively.



CESS IT at L'Oréal

The Central European Shared Services IT Hub (CESS IT) is an insourced service-delivery department, providing general IT consulting, SAP competency center, infrastructure and application rollouts, development and support for approximately 2,000 L'Oréal employees in 14 countries of Central Europe and Israel.

We are a team of experts from multiple different areas working in close proximity to our business counterparts. Our mission is to operate as a strategic partner of L'Oréal business and to provide responsive, top quality and cost-effective IT solutions. Range of responsibilities we cover span from Infrastructure, SAP support, Business Applications, Business Intelligence to Retail and Digital. We are also providing Project Management competencies, following the general L'Oréal group strategy to improve agility and time to market of IT related projects.

Our department is a great place to develop yourself, acquire new skills and meet top-class professionals, from whom you can learn a lot every day.



#Personally about CESS IT

I was working before for few big brands on the international market, but working for L'Oreal can't be compared with any other. The scale of business, unique very creative and colorful culture and constant emphasis on the development are the hallmarks of this organization.

Working for big international and multi-culture organizations is a big challenge and a great opportunity at the same time. One has to communicate well, efficiently set up priorities and sometimes be a good mediator too.

From a technical point of view, one has a lot of opportunities to learn. There is also a lot of companywide initiatives aimed to upskill employees, not only in IT-oriented disciplines.

And last but not least, the biggest advantage of all is the privilege to work with wonderful, open-minded and extremely talented people. I take a lot of pleasure and energy from daily cooperation with my team.



Krzysztof Bieniek

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